



Continued from the first page

# Thanks for 75 great years!

before it was offered in the urban areas. NNTC will continue to evolve as new technologies arrive and the customer demand is increased. We will continue to embrace the principle that for a company to remain relevant in an evolving world, we must aggressively embrace change and be willing to meet it head on. To achieve this, our team embraces values that guide our decisions and drive our actions in everything we do, making our goals reality.

NNTC recognizes that broadband is the way of the future and our mission is to provide high-speed, always-on broadband Internet access to our residents and businesses. We will continue our focus in maintaining our high level of quality services to be the best and most preferred internet service provider in the West End.

In order to meet these changes, NNTC is taking the necessary steps to support the growing needs of our customers by upgrading our system to a multi-gig fiber network. This upgrade was completed in early summer providing multi-gig capability to the Nucla and Naturita area and providing higher bandwidth to our various microwave routes to our exchanges in Paradox and Gateway. We are continuing to work to provide Main Street Businesses in Naturita and Nucla with fiber to the premises and hope to complete this project by the first of the year. NNTC is upgrading and building additional sites in our Cell/PCS Network to improve voice coverage and building additional 4G/LTE sites. We are planning upgrades for our fixed wireless internet system in 2021. NNTC also just added new choices to our Broadband Only plans, with more changes coming, be sure to contact us for more information.

NNTC will continue to upgrade our system each and every year, replacing copper cable with fiber optic cable. We will continue to improve and expand our wireless service in order to provide and maintain the highest quality of telecommunication service.

We look forward to continuing to bring state of the art technology to our communities.

## We have a new website: NNTC.BZ

NNTC launched a brand new website last month. We invite you to check it out at nntc.bz. You will find the site to be mobile friendly, easy-to-use, and you can even adjust its text size to make it easier to read.



## Three things you can do on the new website...

- See our latest wireless phones and plans
- Shop for services and upgrade your internet
- Sign-up for the convenience of paperless billing

### NNTC services for our community



*"Customer service is not a department, it's everyone's job..."*

- Anonymous