



NNTC
NUCLA-NATURITA
TELEPHONE COMPANY

NNTC
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Wireless

P.O. Box 520 ☎ 421 Main St. ☎ Nucla, Colorado 81424 ☎ 970-864-7335

This letter is to inform you of changes made by the FCC regarding Customer Proprietary Network Information (CPNI) data and how it is to be handled by all telecommunications companies. In general terms, CPNI is personal information stored and collected by Nucla-Naturita Telephone Company (NNTC) for billing and provisioning of services. Examples of protected information include specific call detail records, subscribed services and features, and the selected toll carrier. Examples of non-protected information, because it is of public record, include name, address, and phone number if published. Nucla-Naturita Telephone Company will do everything possible to protect the privacy of your CPNI information. Part of the rule changes by the FCC requires NNTC to perform a customer authentication process anytime you call for protected information about your account or if you come into the office. The following procedures have been put into place by Nucla-Naturita Telephone Company to comply with these requirements.

If you come to the office for information, please bring a copy of your complete bill with you. If you do not have your bill, you will need to provide a valid photo ID before we can share information on your account.

If you are calling the office, you will need to provide your PASSWORD to allow us to share information with you.

Information will only be given to the person who is named on the account. Please notify our Business Office if you would like other people (husband, wife, family members, etc), to have access and/or make changes to your account. Remember, all contacts will need to know the password and security questions you may have set up in order to receive account information from our office.

The password is very important to you and necessary to receive information about your account; therefore, be careful not to lose it or give it to unauthorized persons.

Additionally, if you do not wish to receive specific information at your location regarding features and services available from Nucla-Naturita Telephone Company, beyond our existing service relationship, please advise our Business Office that you wish to "Opt-Out" from such information and service updates.

Thank you for assisting us in protecting your personal information. If you have any questions, please call our office at 970-864-7335.



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Please fill out the following information and return this form to our office:

PLEASE PRINT

CPNI Account Password: _____

For any reason you may forget this password, please provide us a question AND answer in order for proper authentication.

Question for authentication: _____

Answer: _____

___ No, I do not want to add any additional authorized contacts to my account.

___ Yes, I would like to add the following as fully authorized contacts to my account:

Account Telephone Number(s): _____

Service Address: _____

Account Name: _____
(PLEASE PRINT -Name of person currently listed on account)

Authorized By: _____
(Signature of person currently listed on account)

Date: _____

PLEASE RETURN THIS COMPLETED FORM TO

NUCLA-NATURITA TELEPHONE COMPANY
PO BOX 520
NUCLA, CO 81424

4/7/2017